**Harsha Amanaganti** Ph: +91 9036620757

Business Analyst Email: [aharshaswetha@gmail.com](mailto:aharshaswetha@gmail.com)

Having 10.2 years of IT experience. GRC & Healthcare professional with over 4 + years of experience in Business and workflow Analysis, requirement analysis, product implementation and configuration, issue resolution, end user training and Go Live support.

**Summary:**

* Expert GRC domain knowledge, Consulting, Business & System analysis, Testing methodologies and Project Management.
* Sound knowledge on GRC and modules (Operational Risk Management (ORM), Internal audit, Issues & Compliance, PDMS).
* Experience in Health care domain with EMR, Payer, Commercial health plans, Rehabilitation, and HL7.
* Working experience is VSTS, Jira , Confluence
* Work experience in HL 7 integrated with Mirth Interface
* Working as Business analyst in agile environment from 2018.
* GRC IT consulting and all aspects of the application lifecycle including implementation planning, design, building, testing, maintenance, and support.
* Participate in stakeholders meeting to get approval for new build requirements/specifications.
* Provide Demo to Stakeholders on the implemented solutions.
* Skilled in Requirements Gathering, Preparation of FSD, End to End project implementations, Training, Conducting UAT, System Testing.
* Configuring and educating the client on new enhancements.
* Worked on requirement gathering and planning software testing. Worked on creating test scripts for Middle East client.
* Hold meeting with stakeholders to update the project progress. Established a communication challenges with customers. Assist in supporting customization and rollouts. Facilitate end user session on enhancements.
* Involved in setting up a Sandbox environment (Client demo and testing)
* A good team player with good communication, Interpersonal and Presentation skills, and has an ability to work in a team as well as individual player.

**SKILLS**

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| * **Complete end to end knowledge of Operational Risk management, Loss Events, Issue management, Internal audit, Compliance, Policy and document modules.** * **Knowledge of PathNet General Laboratory, PathNet Blood Bank, Microbiology, Out-Reach, Anatomic Pathology, Enterprise Registration Management, Enterprise Scheduling Management modules.** * **Working experience on Payer in US Healthcare domain, knowledge in CMS.** * **Experience as a backup resource in Implementing Agile methodologies in project executions - Daily Scrums, sprint planning, sprint review, Using Scrum boards to track progress. Sprint retrospective.** * **Use Case Modeling & GAP Analysis** * **System Analysis and Design** * **Client Interactions, Upgrade Process, Client Support, Troubleshooting, Issue Resolution, Workflow analyzing** * **Functional Configuration and Validation.** | * **Conduct End-user sessions on enhancement** * **Manage RTM (Requirements Traceability Matrix) and track requirements status** * **Develop user stories and collaborate with development and other internal teams** * **JIRA, Confluence, HP Quality Center.** * **Thorough knowledge of Software Development Life Cycle.** * **Good understanding and implementation of SQL queries** * **Conducted Classroom and virtual training sessions.** * **Project Management Experience.** * **Basic knowledge on Java.** * **Implementation and provided Go Live support** * **GRC upgrades and Implementation** |
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**EXPERIENCE SUMMARY:**

* Having 10.4 years of IT experience.
* 6 Years of experience in GRC & 3.2 years in HealthCare IT consulting, Business Analysis and all aspects of the application lifecycle including implementation planning, design, building, testing, maintenance, and support.
* Working as Business Analyst at **MetricStream** from Jul 2018 to till date.
* Worked as QA Technical lead/ Business Analyst at **MetricStream** from Jul 2015 to 2019
* Worked as Senior Software engineer at **Tesco HSC** from Mar 2014 to Jul 2015.
* Software Engineer at **Emids Technologies** from Dec 2011 to Feb 2014.

**BUSINESS SKILLS**

* GRC Consultant
* Business Requirements Document (BRD)
* Business Process Analysis
* Use Case Modeling & GAP Analysis
* System Requirement Specification (SRS)& Functional Requirement Document (FRD)
* Requirements Gathering & Configuration
* Change management

**EXPERIENCE DETAILS:**

**Business Analyst**

Aug 2015 to till date

**MetricStream**

* Working as GRC consultant, in enhancing based on the client requirement
* Leading sprint reviews and daily scrum meetings to touch base with whole team and ensure that all members were performing satisfactorily.
* Expertise in collaborating with multiple stakeholders involved in the project.
* Strong knowledge of reciprocating requirements into specific design and configuration.
* Conduct review meetings within the project team about the progress, challenges, risks to achieve the goal.
* Develop User stories and work with different teams to successfully implement the software.
* Expertise in developing Business specifications, functional specifications, design documentation, enhancement documentation and other project related documentation.
* Hold meeting with stakeholders to update the project progress. Established a communication challenge with customers. Assist in supporting customization and rollouts. Facilitate end user session on enhancements.
* Responsible for testing of entire flow in DBT, PPE environments. Prepared Test Scenarios from the User stories.
* Executing SQL queries to perform database testing and API testing.
* Performed smoke testing, functional testing, Re-testing, Regression Testing and Back-end testing on this project.

**Senior Software Engineer**

Mar 2014 to Jul 2015**.**

**TESCOHSC**

* Analyzing and understanding the requirements, business scenarios and related use cases.
* Involved in Automated Nightly Build Deploy Sanity for DCC.
* Execute automation suite and publishing the results
* Defect Tracking and ensuring that their status is as per the process.
* Responsible for testing of entire flow in DBT, PPE environments.
* Prepared Test Scenarios from the User stories.
* Executing SQL queries to perform database testing and API testing.
* Performed smoke testing, functional testing, Re-testing, Regression Testing and Back end testing on this project.

**Senior Software Engineer**

Dec 2011 to Feb 2014**.**

**Emids Technologies**

* Worked on Registration with Bed Management, Order placing for Laboratory, HL7 Bridges modules.
* Support and testing for both the Ambulatory and Inpatient environment
* Involved in designing Test Cases and Test Steps using Test Link and test execution.
* Involved in the Peer Reviews.
* Defect Tracking in Bugzilla and ensuring that their status is as per the process.
* Executing SQL queries to perform database testing of the application.
* Create test data using sql queries
* Domain and Product - knowledge transfer to testing team.
* Involved in Test plan preparation for the sprints
* Identified the keywords and parameters from manual test cases.
* Preparation of Requirement Traceability matrix by covering entire functionality of the application
* Proactive in highlighting issues/problems project related or otherwise Participate in Status /Weekly meetings
* Verifying Release Notes, Builds and other items before External release.
* Involved in Security testing.
* Edit script based on the enhancements given by customer for the module

Analyst

Feb 2009 – Dec 2011

Infosys

* Responsible for testing of Certification history, My ECP, Registration modules of the application.
* Involved in preparing and executing test cases.
* Involved in reviewing Test Cases and Test Scenarios.
* Involved in Functional, Regression, & Integration Testing.
* Interacting with Developers for the Bug Fixes and Problem resolution
* Defect Reporting Using Bugzilla.
* Preparation of Test Summary Report.

# ACHIEVEMENTS:

* Received Spot award for handling the most critical business module – Risk Module
* Received multiple Spot Awards for Testing Critical Business Applications at Emids.
* Received Rising Star Award at Emids

**Personal Details:**

* Name : Harsha Swetha Amanaganti
* Gender : Female
* Marital status: Married
* Nationality: Indian
* Languages known : English, Kannada, Telugu and Hindi

Regards,

**Harsha Amanaganti**